



CRPO / OPAO

College of Registered Psychotherapists of Ontario  
Ordre des psychothérapeutes autorisés de l'Ontario

## Stakeholder Feedback Form – July-September 2016 Practice Standards

Please complete this form and include it with your written submission. You may provide comments using this form (preferred), or send them in a separate document if the space provided here is insufficient. Your personal information is collected for internal statistical and informational purposes.

Please save the form to your computer, then open with Adobe Reader, prior to filling out the form. If you fill out the form in your web browser, contents may not be saved.

### A. How to Submit Your Comments

1. Complete this form.
2. You may provide your comments on this form or attach comments in a separate document.
3. Submit no later than September 9, 2016, via:

**EMAIL:**            **submissions@crpo.ca**    **OR**

**FAX:**              **(416) 874-4079**    **OR**

**MAIL:**            **Consultations**  
**College of Registered Psychotherapists of Ontario**  
**163 Queen Street East, Toronto, ON    M5A 1S1**

### B. Your Contact Information

First name:

Last name:

Email address:

Phone number:

I am a:

☒ Member

☐ Student

☐ Health care professional (describe below):

☐ Other (describe below):

☐ Applicant

☐ Member of the public

☐ Client or former client

### C. Association

☐ I am submitting feedback on behalf of an organization or association.

*If you checked the box "yes", please provide the following information:*

Name of organization/ association:

Your position:

Mailing address:

Your email address:

### D. Consent

I understand that by ticking the checkbox below, my submission may be publicly posted on the College's website. I understand that identifying information of individuals, including name and contact information, such as address, phone number and email address, will be removed from submissions that are posted publicly.

I understand that the names of organizations and individuals submitting on behalf of organizations will be posted publicly, though contact information will not be posted.

I understand that the College will review submissions and, at its discretion, may choose not to post submissions if the content or wording is derogatory, defamatory, threatening, abusive or otherwise inappropriate, or if a submission reveals private or personal information. Negative comments about organizations or their positions on issues will also not be posted.

☒ I consent to having my submission/ comments posted publicly.

Name:

Date: 2016/07/13

### E. Your Comments

*Note: The response field begins on the next page. Please add additional pages if needed.*

**Please provide any feedback on the proposed amendments to the *Professional Practice Standards*.**



RE: Confidentiality

I believe the public is unaware of who exactly is in their "circle of care". Until/unless the members of the circle of care are clearly specified, I believe the restrictions for consent to release of information \*in writing\* should REMAIN. If there are differences between the Colleges, the other Colleges should be upgraded to this standard, rather than CRPO's standard downgraded. Once the "circle of care" has been identified in writing to the client, then further consent would only need to be verbal.

Mental health care has a stigma like no other condition, with potential for severe work/career and/or parenting implications. This needs to be acknowledged in how records are kept confidential. As it stands now, I've been informed by a few hospital employees that they will NOT get mental health care from any hospital provided outpatient program (e.g., mood and anxiety group) because they are concerned about confidentiality issues and career restrictions. It has been reported to me that ANY hospital employee can access all the records of any patient in the system (though they've also stated that "we're not supposed to"). The fact that they \*can\* is an issue, and should be addressed through at least password protection that only the members of the circle of care would have access to.