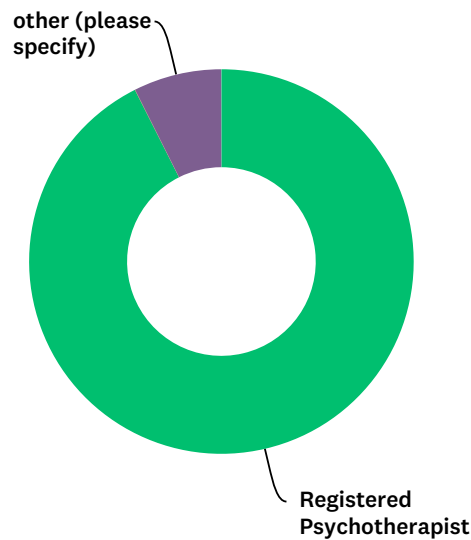


Q1 Are you a:

Answered: 54 Skipped: 0

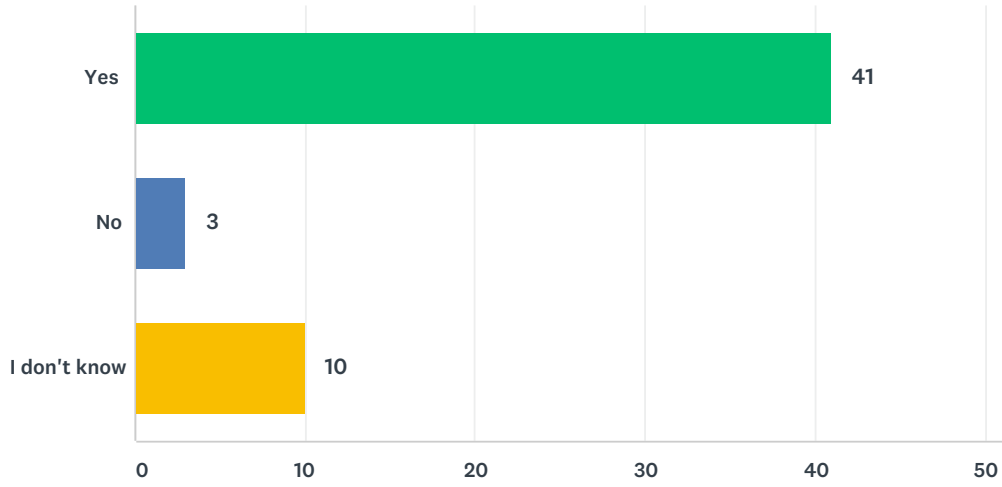


ANSWER CHOICES	RESPONSES	
Registered Psychotherapist	92.59%	50
other regulated professional	0.00%	0
stakeholder representing a professional organization	0.00%	0
stakeholder representing a service-providing organization	0.00%	0
member of the public	0.00%	0
other (please specify)	7.41%	4
TOTAL		54

#	OTHER (PLEASE SPECIFY)	DATE
1	counsellor	1/14/2019 12:14 PM
2	[REDACTED]. We are an online mental health clinic and have a large number of RPs. I am a registered Psychotherapist with CRPO as well.	1/11/2019 12:13 PM
3	pursuing registration through the college of psychologists	1/2/2019 6:32 PM
4	Counsellor	12/15/2018 12:21 PM

Q3 Do you support the proposed guideline?

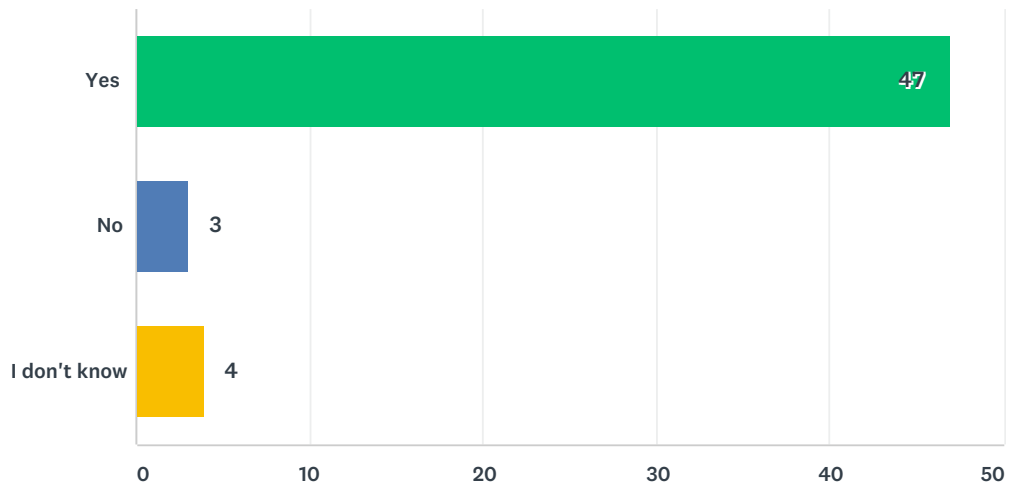
Answered: 54 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	75.93%	41
No	5.56%	3
I don't know	18.52%	10
TOTAL		54

Q4 Do you think the proposed guideline will be useful to members in their practice?

Answered: 54 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	87.04% 47
No	5.56% 3
I don't know	7.41% 4
TOTAL	54

Q5 Please provide your comments here (optional)

Answered: 23 Skipped: 31

#	RESPONSES	DATE
1	It will be helpful if the College can inform members what are the platforms that meet the regulations, code of ethics, and Standards of Professional Practice. Thank you for taking the time to develop the proposed guidelines.	1/22/2019 2:18 PM
2	Section 9 on providing services when the client is in another jurisdiction: I was surprised to see the reference to insurance coverage first and "check the laws in the client's area" second. I would have put them the other way around. Otherwise looks good.	1/21/2019 4:38 PM
3	Examples of current electronic systems being used by clinicians that are and are not approved by the CRPO would be useful. Clarification of what is approved electronic Messaging eg.. using text messages? Using an app?	1/17/2019 7:57 AM
4	I have concerns with the following sections: Section 5: I do not think it is possible to cover all these points in considering whether the format is appropriate BEFORE beginning with the client. It is only after they consent, that the true assessment begins (gathering the personal info that would answer these questions e.g. true nature of the problem). I think this section should emphasize that determining whether or not electronic service is appropriate should occur "throughout the therapeutic process". Section 8: Many insurance providers offer a separate cybersecurity package. This applies to protecting electronic data, but not necessarily disputes arising from a electronic based psychotherapy. Are you stating the cybersecurity insurance is required?	1/15/2019 9:04 AM
5	This options offers many more options/ways to provide service to clients. I also was wondering if we'd be eligible to work with people outside of Ontario as online would broaden the reach of individuals seeking psychotherapy. Thank you for putting this draft together it's timely and necessary.	1/14/2019 10:26 PM
6	In section 4 competence - some of us have been practicing with those technologies for a while and already deal with the points made in the bullets for this section. Maybe an online training could be provided as a refresher but I would not necessarily put it as a requirement for supervision.	1/14/2019 3:25 PM
7	Will CRPO recommend specific online platforms or discourage specific online commercial platforms? For example Skype and Zoom? I understand these are not secure and confidential platforms for counselling. We utilize GSuite and Google Meet for online client sessions which provide extensive encryption and is HIPAA, PHIPA and PIPEDA compliant. We also have an experienced CTO with many years of system design experience on staff. Is Suite and Google Meet appropriate and does it meet CRPO standards. Please advise. Thanks.	1/11/2019 12:13 PM
8	It's good that the profession is giving thought to and voicing an opinion about this matter which is becoming increasingly prevalent with the rise personal computing and the internet.	1/2/2019 6:32 PM
9	What has been stated is vague at best and doesn't particularly address the needs of protecting the public and the RP's engaging in electronic therapy or communication via text messages.	12/23/2018 2:11 PM
10	The general spirit of the guidelines are absolutely necessary and much welcomed. I get fuzzier when it comes to very basic matter like: can I book a session over text messaging, can I book an appointment via email, etc.? I am also still not confident in the difference between keeping official client notes / records vs. keeping more informal and reflective notes on client progress (i.e., the US distinct between progress notes and psychotherapy notes)	12/18/2018 10:48 PM
11	It's good to have guidance for sure, esp focused on client safety. Would be a nice balance to also note the benefits of electronic practice over traditional practice as well.	12/17/2018 5:30 PM
12	I would also appreciate clarification re: notes, in general. At the moment, I take handwritten notes during the session - quotes, themes, questions, ideas for future. Then I type up session notes, print them, and do not save the electronic file. Often, I destroy the handwritten notes after I print the session notes. If the handwritten notes go into the file, are they considered part of the file? I know someone who keeps all her handwritten notes in a book and they never go into the file.	12/17/2018 8:28 AM

13	Marketing materials should include the therapist 's main address. Currently I know if a therapist who has moved 3 hours away and they remain on a website for central Toronto. I don't think this is honest or fair to other therapists on that site location and is misleading to potential clients who contact that person. [REDACTED]	12/17/2018 6:38 AM
14	Clients mostly text around appointment scheduling. Only clients I know extremely we do I do telephone or e-mail therapy with because I believe much can be missed when not in the same room together. It is not a big part of my practice except for scheduling appointments.	12/15/2018 9:30 PM
15	I believe the guideline should include far more feedback from clinicians who are actively using technology as their base practice.	12/15/2018 12:33 PM
16	I would like to see more information about jurisdictional issues. For example, if my client and I are usually both in Ontario, but I'm travelling outside the province, can I conduct a session remotely? What if the client is also travelling?	12/14/2018 11:24 AM
17	I think that this is a good start but feel that it could be more supportive by providing more concrete way of following the rules. (i.e. provide an adequate template for a consent form for those providing therapy via technology). More clarity around this is needed and it would be advantageous to look at how the US is doing this because they have been addressing this seriously for several years as well as the UK.	12/12/2018 8:25 AM
18	I would like to see the guidelines expanded to include a list of platforms that are either recommended or discouraged. For example, state explicitly it must be phipa compliant...should not be US-based if it is subject to Patriot Act. I believe BC has come forward to say platforms must be Canadian (due to Patriot Act confidentiality breach). I would like to see CRPO do the same.	12/11/2018 11:20 AM
19	so vague	12/10/2018 2:38 PM
20	I was impressed with the thoughtfulness of the document and intend to update my client intake contract with appropriate changes.	12/10/2018 12:51 PM
21	I'm glad to see this guideline is being developed. While I have a rather lengthy informed consent process and a separate document about electronic communications with clients, this proposed draft will help me make my documents even more specific. I look forward to seeing the final version and will update my processes at that time.	12/10/2018 12:30 PM
22	I like that the guideline addresses a tremendous range of issues but is not overly prescriptive. It leaves room for the extreme pace of technology to continue to evolve and to have space for this framework to apply. I like that the risk/benefit to client of the communication is paramount. For instance, the benefit to a client of a text check in is often much greater than the risk of that information being breached.	12/10/2018 11:40 AM
23	I think it is clear and useful to protect the client. I especially like the reminder to check with the liability insurance to provide coverage. Thank-you!	12/10/2018 11:33 AM