

## Regulatory Problem Nomination Form<sup>1</sup>

### Background

CRPO's mission is to regulate registered psychotherapists in the public interest, striving to ensure competent and ethical practice. CRPO follows a right-touch approach, responding to situations based on the level of risk they pose. This form allows anyone to nominate a problem for attention. A problem is pattern or trend of harm, malpractice or non-compliance within the profession.

This form is **not** intended for the following issues:

- If you have a complaint or concern about a specific registrant, review CRPO's [complaint and investigation process](#)
- If you have feedback or concerns about CRPO personnel or processes, please email [info@crpo.ca](mailto:info@crpo.ca)
- To request advocacy on behalf of the profession, e.g. compensation, insurance coverage, HST exemption, contact your professional association

CRPO will select problems for intervention based on the following criteria:

- Addressing the problem is in the public interest
- The issue falls within the mandate of CRPO
- The problem is unlikely to be improved without regulatory intervention
- There is some likelihood of improving the situation in a reasonable timeframe

Once a problem is selected, the process involves:

- Carefully defining the problem
- Measuring impact
- Making a plan
- Implementing the plan
- Closing the file, monitoring and reporting

Please complete the requested information on the following page. CRPO will not respond to each problem nomination individually but will publicly report on its activities in the aggregate.

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<sup>1</sup> Based on Malcolm Sparrow, *The Regulatory Craft: Controlling Risks, Solving Problems, and Managing Compliance* (Washington, DC: Brookings, 2000); Malcolm Sparrow, *The Character of Harms: Operational Challenges in Control* (New York: Cambridge University Press, 2008).

Brief description of the problem (approximately three or four sentences – be as precise as you can)

What makes this problem significant or important?

Can you point us to any data or evidence regarding the problem?

What has been done to address this problem, and why do you believe it has not worked?

If we have follow-up questions and you are willing to share your insights, this will allow us to reach you (optional).

Name:

Email address:

Please submit this form to: [info@crpo.ca](mailto:info@crpo.ca) (use subject line: Problem Nomination)